

Health and Wellbeing Board  
Thursday 10 March 2016

## Improving Children's Health and Wellbeing –Priority Status Update

### **Purpose of the report:** Performance Management

The purpose of this report is to update the Health and Wellbeing Board on progress against the children's priority of the Joint Health and Wellbeing Strategy, 'Improving children's health and wellbeing'. This update is six monthly with the last update in September 2015. The Board is also asked note the development of the new Children and Young People's Partnership arrangements.

### **Recommendations:**

It is recommended that the Health and Wellbeing Board:

- i. note the development of the new Children and Young People's Partnership arrangements
- ii. note this progress report for the 'improving children's health and wellbeing' priority
- iii. receive a further update for the 'improving children's health and wellbeing' priority in six months' time, including a draft of a new Children and Young People's Partnership Plan .

### **Context**

1. Surrey's [Joint Health and Wellbeing Strategy](#) (JHWS) outlines five priorities. The first priority is 'Improving children's health and wellbeing'.
2. The Children and Young People's Partnership's Action Plan for 2015/16 is the main delivery mechanism for the 'Improving children's health and wellbeing' priority of the JHWS.

3. Since the Health and Wellbeing Board received its last update in September 2015 much work continues to improve outcomes for children, young people and families.
4. This report focuses on some of the key achievements since the previous update in September 2015 including finalising the refreshed partnership arrangements.

### **Performance Overview**

5. As part of the new Children and Young People's Partnership arrangements, partners will be looking at how they can better monitor the performance and impact of the priority areas of work. Therefore the overview presented here is a combination of some measures currently used and a more general assessment.
6. Performance overview of the previous six months of the Children and Young People's Partnership Action Plan 2015/16:

### **Emotional Wellbeing and Mental Health**

- Joint recommissioning of the Children and Adolescents Mental Health Services (CAMHS). The enhanced services will aim to improve outcomes for children and young people through:
  - Extended opening hours, a single point of access, reduced waiting times, 'no wrong door' policy and better support for parents/carers.
  - New CAMHS Behaviour Emotional Neurodevelopmental (BEN) service contract will support 1700 children and young people.
- It will be possible to report further on the performance of the new service at the next update to the Health and Wellbeing Board in six months.

### **Safeguarding**

- The Department for Education have recognised that steady progress is being made with the Children's Services Improvement Plan.
- One key area, aligned to the outcomes in the JHWS, is that placement stability has been maintained for looked after children in Surrey.

### **Healthy Behaviours**

- Health Visiting services continue to improve performance against the mandated checks. The average across Surrey for new birth visits has risen from 76.7% in Q1 to 83.3% in Q2 and from 73.5% in Q1 to 77.5% in Q2 for 6-8 week checks.
- Positive feedback from Catch 22 service users (Catch 22 provide substance misuse services for children and young people in Surrey).
- 22 children and young people and their families have received one to one support in maintaining a healthy weight as part of the pilot taking part in the Surrey Downs CCG area. Health outcomes will be reported

at the next six month report. The service is now being offered across Surrey.

- 46 parents attended a pilot of minor illness training in four of Surrey's Children's Centres. When following up those parents that responded recorded increased levels of knowledge and confidence in managing minor illness.
- PSHE training on the newly developed PSHE Curriculum Guidance has been delivered to 31 primary and 22 secondary schools.

## **SEND**

- Increase proportion of pupils on Special Educational Need (SEN) support achieving good Key Stage 2 results – 2015 Surrey result 43%, national 43%; all Surrey pupils 83%, national 80%.
- Increased proportion of pupils on SEN support achieving good Key Stage 4 results (2015 Surrey result 33%, national 32%; all Surrey pupils 73%, national 67%).
- There continues to be challenges in completing Education Health and Care Plans (EHCP) within the required timescales. It is recognised that there is much to do in this area and interim measures to improve EHCP timeliness and effectiveness of communications with families are being developed.

## **Key Achievements and Outcomes**

Key achievements over the last six months are:

### **Finalising partnership arrangements**

7. In December 2015 the Health and Wellbeing Board endorsed the [proposal](#) to refresh the Children and Young People's Partnership arrangements. This refresh sees three strategic groups replaced by one overall Children and Young People's Partnership Board.
8. At the first Children and Young People's Partnership Board on 23 February 2016, commissioning partners discussed key challenges and opportunities and began exploring and prioritising the Board's ambitions. This acted as the start of refreshing ambitions to improve outcomes for children, young people and their families, developing the Board's forward plan of work and a refreshed Children and Young People's Partnership Plan. This intends to both reflect current Health and Wellbeing Board priorities set out in the Joint Health and Wellbeing Strategy (JHWS) as well as developing new ambitions to suggest when this is refreshed.

### **Re-commissioning of Children and Adolescents Mental Health Services (CAMHS)**

9. Following a joint re-commissioning process between Surrey County Council (SCC) and Surrey's Clinical Commissioning Groups (CCG) (led by Guildford and Waverley CCG), specialist and targeted CAMHS contracts have been awarded to Surrey and Borders Partnership (SABP) in November 2015.

- Mobilisation is underway with Guildford and Waverley CCG, SCC and SABP to ensure service enhancements, robust performance and quality reporting, and the new Behaviour Emotional Neurodevelopmental (BEN) pathway are all in place for the new service to be launched by 1 April 2016.
10. The enhanced services will aim to improve outcomes for children and young people through:
    - Extended opening hours;
    - a single point of access;
    - reduced waiting times;
    - 'no wrong door' policy;
    - better support for parents/carers and;
    - new CAMHS BEN service contract will support over 1700 children and young people.
  11. An Extended Hope Service will also support children and young people out of hours in mental health crisis, preventing the need for out of county care, breakdown of placements and inappropriate involvement of A&E and the Police.

### **Safeguarding**

12. One of the JHWS' five priorities is 'safeguarding the population' which is a key part of improving children's health and wellbeing. Following Ofsted's inspection of Surrey County Council's Children's Services (report published June 2015), Surrey County Council launched an improvement plan to address the required improvements.
13. Key achievements over the last six months include:
  - Improvement in the timeliness and quality of some assessments;
  - social workers knowing their children well;
  - shortened the time it takes to do care proceedings and;
  - maintained placement stability for looked after children.
14. Whilst the Department for Education have recognised that steady progress is being made, there remains much to do. This includes some important changes that are well underway, which it is expected will improve outcomes for our children and young people:
  - Piloting new arrangements in the Referral, Assessment and Intervention Service (RAIS).
  - Working with partners to develop a more comprehensive Multi-Agency Safeguarding Hub (MASH).
  - Developing a practice guide, tools and support for practitioners and management development - all part of SCC's "Year of Practice".
  - Refreshing the levels of need guidance.
15. Partners are continuing to work together to address Child Sexual Exploitation (CSE) in Surrey. Whilst this is tied into wider improvements such as the development of the MASH, achievements over the last six months include:

- SCC and Surrey Police have taken the initial steps in developing a joint profile of CSE in Surrey.
- An initial needs assessment took place to develop further knowledge of the needs of children and young people as well as to identify gaps in understanding.
- A four area Missing and Exploited Children's Conference (MAECC) has been established and an oversight group put in place.
- The Corporate Parenting Board is leading a number of activities to increase placement choice for looked after children in Surrey. This includes recruiting foster carers and establishing regional commissioning frameworks.

### **Healthy Behaviours**

16. Following on from the Childhood Obesity Event held in March 2015, Surrey is one of four pilot areas to test a new Public Health Childhood Obesity Prioritisation Tool. The work from this will inform a new Surrey Childhood Obesity Strategy. (More information can be found in the March 2016 Prevention Priority update.)
17. Partners have worked together to deliver a pilot on Minor Illness Training in four of Surrey's Children Centres and parents recorded increased levels of knowledge and confidence in managing Minor Illness.
18. The Public Health Team are working with providers to increase capacity in the Public Health School Nurse workforce to further ensure a strong universal offer to children and young people in Surrey.
19. The CCGs, Surrey County Council and NHS England have come together to procure Children's Community Health Services across Surrey.

### **Special Educational Needs and Disabilities (SEND)**

20. The SEND Partnership Board have agreed a strategy and a delivery programme (see [one page strategy](#)). This outlines four strategic goals:
  - Transform the customer experience;
  - re-build the system around the customer;
  - reshape the SEND local offer;
  - develop inclusive practice.
21. The partnership delivery programme is well underway including working with families to:
  - develop a robust needs analysis to better understand the needs of children and young people;
  - pathway mapping;
  - early self-evaluation against the SEND local area inspection framework.

22. Early focus is also being given to developing with Surrey's schools the offer in mainstream and special schools in Surrey. This includes bids for free schools to increase provision within special schools.

### Key Challenges

23. The main challenge is the continued demand on services whilst budgets become ever more stretched. This includes the implementation of new Government policy such as the SEND reforms and further inspection regimes for safeguarding and SEND. Robust workforce planning and prioritisation of work through change programmes and further joint commissioning will mitigate this to some extent.
24. The national reduction in Public Health funding will impact on the provision of universal services (school nursing and health visiting) and, by association, Early Help and safeguarding capacity. Additionally, reductions are necessary on sexual health and drug and alcohol services for Children and Young People as well as for adults.
25. However, it is even more critical that all partners in Surrey continue to work together and with service users to improve outcomes for children, young people and families whilst providing value for money. This includes being able to share data and information to ensure there is a full understanding of need. The Health and Wellbeing Board can continue to support this at a strategic level.

### Conclusions:

26. There have been some notable achievements over the last six months which are and will continue to improve outcomes for children and young people. This includes finalising new strategic Children and Young People's Partnership arrangements, steady progress in implementing the Children's Services' Improvement Plan, a new jointly commissioned CAMHS service and the commencement of a delivery programme for a multi-agency SEND strategy.
27. There is much to do to continue working together to improve outcomes for children, young people and families. This includes working in partnership and with service users and parents to deliver the improvements in the safeguarding system and the SEND reforms in Surrey.
28. It remains a time where increased demand and stretched budgets mean partners must continue working together in partnership and with service users to improve outcomes and provide value for money.

### Next steps:

Key next steps include:

- Develop new Children and Young People's Partnership ambitions and priority areas for 2016/17 and beyond – March-June 2016.

- Plan and prepare for the commissioned CSE Peer Review<sup>1</sup> in April/May 2016 and use the findings to prioritise actions.
- Contract monitoring and on-going review of the impact of the new CAMHS service launching in April 2016.
- Continue to work in partnership to jointly procure Community Health Services for Children.
- Continue working in partnership to successfully implement the SEND reforms and improve the experience for children, young people and their families.
- Continue working in partnership to deliver improvements in the Safeguarding system and for Early Help.

---

**Report contact:** Andrew Evans, Strategy and Policy Development Management, Children Schools and Families, Surrey County Council

**Contact details:** 01372833992, [andrew.evans@surreycc.gov.uk](mailto:andrew.evans@surreycc.gov.uk)

---

<sup>1</sup> The CSE Peer Review has been commissioned by Surrey County Council, the Surrey Safeguarding Children's Board, Surrey Police and Guildford and Waverley CCG (as the lead CCG in Surrey for children).

This page is intentionally left blank